

Dear Technology Partner,

Reed Data is excited to announce that service for your 2020iSync software will now be performed by one of the industry's leading service providers: WESCO Net. You can learn more about them at www.wesconet.com.

By way of introduction, the person who will personally manage your account is Joseph Couture, head of the WESCO Net Systems Team. His vast experience in security, disaster recovery systems and network solutions makes him one of the foremost experts in the Credit Union industry. Because his team currently manages firewalls, servers, networks and data security systems for more than 150 financial institutions in the United States, he is the perfect resource for not only servicing your iSync solution but for giving you direction on other security hardware and software services. He has a reputation of exceeding his clients' expectations and we are confident he will do the same for you. If you have any questions, comments or concerns, please feel free to contact him directly at:

Joseph F. Couture, CISSP

WESCO Net

tel: 800-327-3478 ext. 162

fax: 616-285-5737

jcouture@wesconet.org

www.wesconet.org

General support requests for iSync can be submitted via email to support@wesconet.com or by calling our toll-free number 800-425-7766 and selecting option 5. At the Wesco.net prompt please select option 1 (Technical Support) and then option 1 (Computer/Network/Internet). That's option 5, then 1, and 1.

WESCO Net is a full-service network technology solutions provider specializing in LAN/WAN design, implementation and management; network security; firewall management; IP telephony VOIP (voice-over-Internet protocol) solutions; records management; managed hosting solutions (facilities management), compliance and security audits (HIPAA/GLBA/SOX); high availability solutions; web site engineering, and hardware sales and support services.

With this announcement, we also want to publicly thank Ken Ralston of Data Security Services for his service in the past. Accordingly, we are obligated to inform you that, effective immediately, Data Security Services and Ken Ralston are no longer an RDI authorized service provider. We wish him well in his future endeavors.

Sincerely,

Reed Data Staff